

STM32-H407 development board **USER'S MANUAL**

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Designed by OLIMEX Ltd, 2012



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CHAPTER 1 OVERVIEW

1. Introduction to the chapter

Thank you for choosing the STM32-H407 single board computer from Olimex! This document provides a user's guide for the Olimex STM32-H407 board. As an overview, this chapter gives the scope of this document and lists the board's features. The differences between the members of the OLIMEX STM32 F407 boards are mentioned. The document's organization is then detailed.

The STM32-H407 development board enables code development of applications running on the microcontroller STM32F407ZGT6, manufactured by STMicrocontrollers.

1.1 Features

- ◆ STM32F407ZGT6 Cortex-M4 210DMIPS, 1MB Flash, 196KB RAM, 3×12-bit 2.4 MSPS A/D, 2×12-bit D/A converters, USB OTG HS and USB OTG FS, Ethernet, 14 timers, 3 SPI, 3 I2C, Ethernet, 2 CANs, 3 12 bit ADCs, 2 12 bit DACs, 114 GPIOs, Camera interface
- ◆ JTAG connector with ARM 2x10 pin layout for programming/debugging
- ◆ UEXT connector
- ◆ USB host
- ◆ USB-OTG
- ◆ SD-card
- ◆ Input DCDC power supply which allows operation from 6-16VDC source
- ◆ Power and User LEDs
- ◆ Reset and User buttons
- ◆ Arduino shield platform with provided headers
- ◆ 4 full 20-pin Ports with the external memory bus for add-on modules
- ◆ PCB: FR-4, 1.5 mm (0,062"), soldermask, silkscreen component print
- ◆ Dimensions: 90x76 mm (3.54x3")

1.2 H407 or E407?

The major difference between STM32-E407 and STM32-H407 is that the latter has built-in Ethernet (physical level transceiver Micrel - [Micrel datasheet](#)). STM32-E407 also features an extra USB-OTG and a number of SMD jumpers on the bottom which help the user to control the multiplexing on some pins easier. STM32-E407 has 2 x USB-OTG both with a miniUSB interface. STM32-H407 has 1 x USB-OTG and 1 x USB-HOST with the On-The-Go interfaced by miniUSB and the HOST by USB type A connector.

If you need built-in Ethernet check the STM32-E407.

1.3 Target market and purpose of the board

STM32-H407 is a development board featuring a powerful ARM Cortex-M4F microcontroller with the most important peripherals, interfaces and connectors mounted and ready to use. The board can be powered by a number of different sources, can be programmed via two different interfaces, has a TON of GPIO pins available on a number of headers. The board's Arduino platform headers give another option for enthusiasts who wish to implement support for Arduino/Maple/Pinguino shields giving the board additional features altogether with the option to add Olimex extension modules on the OLIMEX UEXT.

All of the above options make the board quite versatile and suitable for numerous tasks and situations. The power of ARM and the creativity of OLIMEX come at the best price and the well-known quality.

Every ARM enthusiast would see STM32-H407 as an interesting bargain and quite capable board for its low price.

1.4 Organization

Each section in this document covers a separate topic, organized as follow:

- Chapter 1 is an overview of the board usage and features
- Chapter 2 provides a guide for quickly setting up the board
- Chapter 3 contains the general board diagram and layout
- Chapter 4 describes the component that is the heart of the board: the STM32F207ZET6 microcontroller
- Chapter 5 is an explanation of the control circuitry associated with the microcontroller to reset. Also shows the clocks on the board
- Chapter 6 covers the connector pinout, peripherals and jumper description

- Chapter 7 shows the memory map
- Chapter 8 provides the schematics
- Chapter 9 contains the revision history, useful links and support information

CHAPTER 2 SETTING UP THE STM32-H407 BOARD

2. Introduction to the chapter

This section helps you set up the STM32-H407 development board for the first time.

Please consider first the electrostatic warning to avoid damaging the board, then discover the hardware and software required to operate the board.

The procedure to power up the board is given, and a description of the default board behavior is detailed.

2.1 Electrostatic warning

STM32-H407 is shipped in a protective anti-static package. The board must not be exposed to high electrostatic potentials. A grounding strap or similar protective device should be worn when handling the board. Avoid touching the component pins or any other metallic element.

2.2 Requirements

In order to set up the STM32-H407 optimally, the following items are required:

- JTAG or SWD interface programmer/debugger – can power the board and gives the ability to program/debug the board – to choose the correct programmer be sure that you are aware what software tools you are going to use when programming STM32-H407, and that the programmer supports STM32F407 processor.

Additional components can be acquired in order to increase the functionality of the board:

- External power supply
- SD-card or USB-mini cable or extensive UEXT modules are recommended but not required
- 3.7V Battery
- MOD-XXXX boards for additional features on the UEXT (RTC, TC, GSM, MP3, RS-485 among others) – note that you will have to implement the software setup between the boards
- Arduino/Maple/Pinguino shields – every shield is hardware compatible with H407 but will not work out-of-the-box, software implementation should be considered

Some of the suggested items can be purchased by Olimex, for instance:

ARM-USB-TINY-H – high-speed OpenOCD ARM JTAG debugger

ARM-USB-OCDE-H – high-speed OpenOCD ARM JTAG debugger with buffer protection

USB-MINI-CABLE USBmini to USB-A cable - USB mini to USB-A cable

BATTERY-LIPO1400MAH – lithium-polymer battery 1400mAh

SY0612E - power supply adapter 12V/0.5A for iMX233-STM32-H407

2.3 Powering the board

The board is powered in one of the following ways: 1)by PWR jack, 2)by JTAG/SWD programmer, 3)by USB-OTG.

The PWR jack should be supplied from a 6V to 16V source with maximum current of 1A from the power jack. Without additional components and peripherals (no microSD card mounted, nothing connected to the USB, etc.) the typical consumption is 30mA @ 12V. For the European customers we sell an affordable power supply adapter 12V/0.5A - **SY0612E**.

It is worth mentioning that the board can NOT be powered by the battery connector. The battery connected keeps some of the processor's functions remain intact (hibernate) during power down but it provides insufficient power for the board to operate properly. For example the RTC doesn't lose the values when there is a battery connected.

2.4 Prebuilt software

Upon powering initially the board's red PWR LED and the green PWR LED should turn on.

CHAPTER 3 STM32-H407 BOARD DESCRIPTION

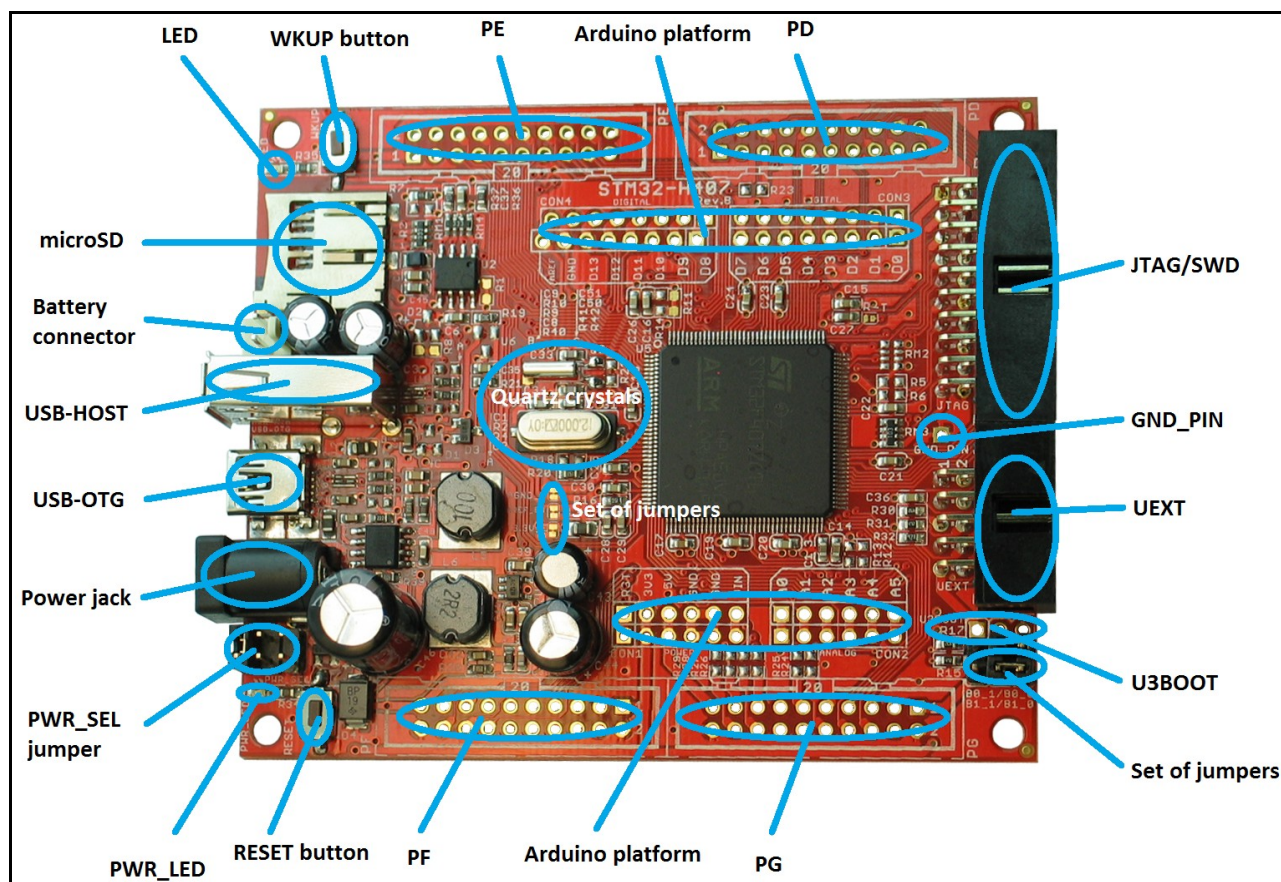
3. Introduction to the chapter

Here you get acquainted with the main parts of the board. Note the names used on the board differ from the names used to describe them. For the actual names check the STM32-H407 board itself.

The board comes with a bag with 4 headers for the Arduino/Maple/Pinguino platform which were left unsoldered in case you don't wish to use those environments or you don't plan on using shields.

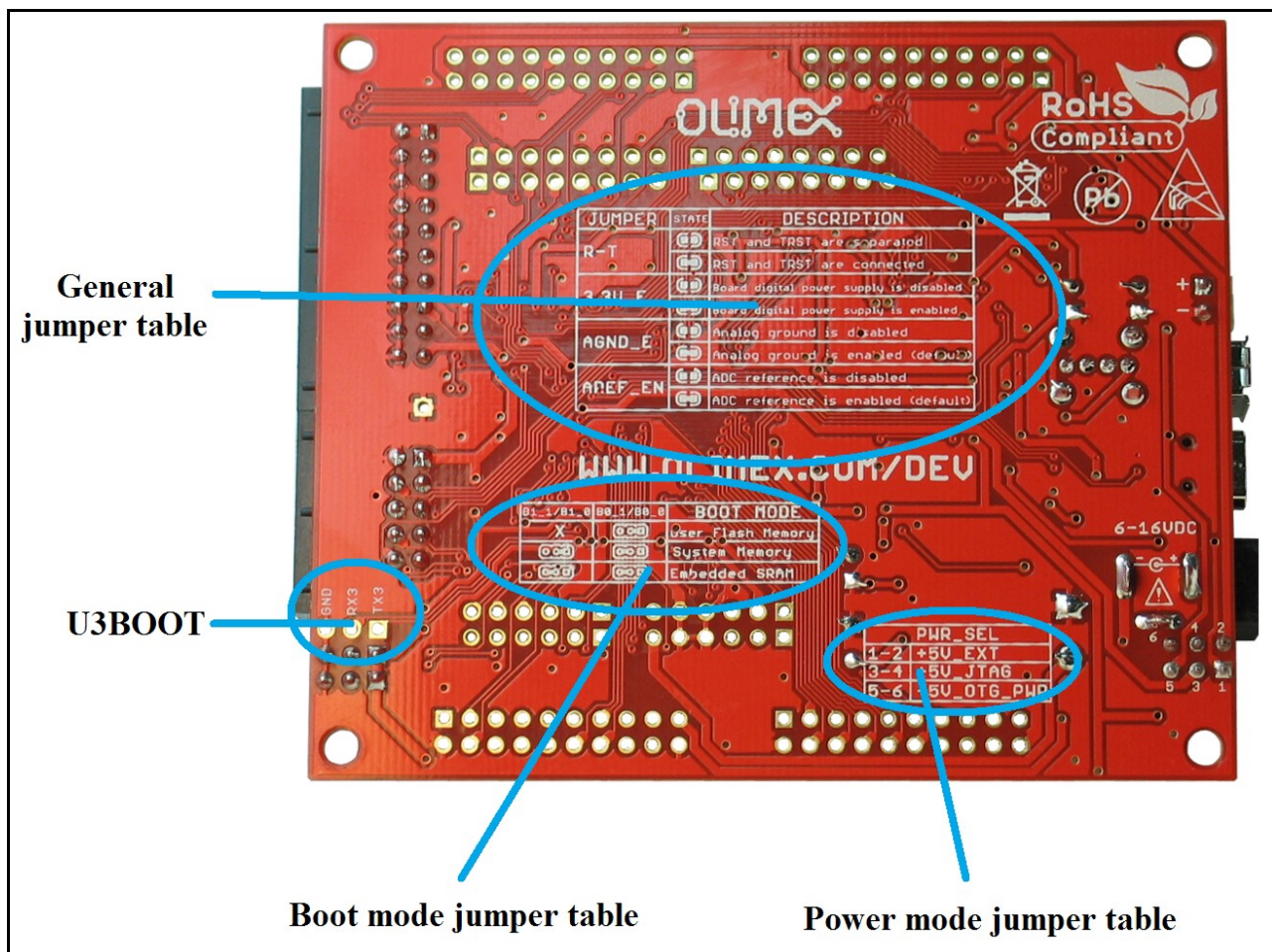
There is also a bag of 4 rubber pads which can be placed in the 4 corner holes of the board. That way the board will be safe from short-circuiting on the bottom if placed on low-resistance surface. The placement stability of the board will also increase.

3.1 Layout (top view)



3.2 Layout (bottom view)

On the bottom there are three tables printed – general jumper table, boot mode jumper table, power mode jumper table. The default positions of the tables are also shown.



CHAPTER 4 THE STM32F407ZGT6 MICROCONTROLLER

4. Introduction to the chapter

In this chapter is located the information about the heart of STM32-H407 – its Cortex-M4F microcontroller. The information is a modified version of the datasheet provided by its manufacturers from ST.

4.1 The STM32F407ZGT6 features

- Core: ARM 32-bit Cortex™-M4 CPU with FPU, Adaptive real-time accelerator (ART Accelerator™) allowing 0-wait state execution from Flash memory, frequency up to 168 MHz, memory protection unit, 210 DMIPS/1.25 DMIPS/MHz (Dhrystone 2.1), and DSP instructions
- Memories
 - 1 Mbyte of Flash memory
 - 192+4 Kbytes of SRAM including 64-Kbyte of CCM (core coupled memory) data RAM
 - Flexible static memory controller supporting Compact Flash, SRAM, PSRAM, NOR and NAND memories
- LCD parallel interface, 8080/6800 modes
- Clock, reset and supply management
 - 1.8 V to 3.6 V application supply and I/Os
 - POR, PDR, PVD and BOR
 - 4-to-26 MHz crystal oscillator
 - Internal 16 MHz factory-trimmed RC (1% accuracy)
 - 32 kHz oscillator for RTC with calibration
 - Internal 32 kHz RC with calibration
 - Sleep, Stop and Standby modes
 - VBATsupply for RTC, 20×32 bit backup registers + optional 4 KB backup SRAM
- 3×12-bit, 2.4 MSPS A/D converters: 24 channels and 7.2 MSPS in triple interleaved mode
- 2×12-bit D/A converters
- General-purpose DMA: 16-stream DMA controller with FIFOs and burst support
- Up to 17 timers: up to twelve 16-bit and two 32-bit timers up to 168 MHz, each with up to 4 IC/OC/PWM or pulse counter and quadrature (incremental) encoder input
- Debug mode
 - Serial wire debug (SWD) & JTAG interfaces

- Cortex-M4 Embedded Trace Macrocell™
- 114 I/O ports with interrupt capability
- Up to 15 communication interfaces
 - 3 × I2C interfaces (SMBus/PMBus)
 - 4 USARTs/2 UARTs (10.5 Mbit/s, ISO 7816 interface, LIN, IrDA, modem control)
 - 3 SPIs (37.5 Mbits/s), 2 with muxed full-duplex I2S to achieve audio class accuracy via internal audio PLL or external clock
 - 2 × CAN interfaces (2.0B Active)
 - SDIO interface
- Advanced connectivity
 - USB 2.0 full-speed device/host/OTG controller with on-chip PHY
 - USB 2.0 high-speed/full-speed device/host/OTG controller with dedicated DMA, on-chip full-speed PHY and ULPI
 - 10/100 Ethernet MAC with dedicated DMA: supports IEEE 1588v2 hardware, MII/RMII
- 8- to 14-bit parallel camera interface up to 54 Mbytes/s
- True random number generator
- CRC calculation unit
- 96-bit unique ID
- RTC: subsecond accuracy, hardware calendar

For comprehensive information on the microcontroller visit the ST's web page for a datasheet.

At the moment of writing the microcontroller datasheet can be found at the following link:

http://www.st.com/internet/com/TECHNICAL_RESOURCES/TECHNICAL_LITERATURE/DATASHEET/DM00037051.pdf

CHAPTER 5 CONTROL CIRCUITY AND HARDWARE MODULES

5. Introduction to the chapter

Here you can find information about reset circuit and quartz crystals locations, the power supply circuit is discussed.

5.1 Reset

STM32-H407's reset circuit includes R21 (10K Ω), R19 (1 K Ω), C35 (100nF) and a RESET button.

5.2 Clocks

There are two quartz crystals available on the board:

12 MHz quartz crystal Q1 is connected to pins 23 and 24 of the CORTEX-M4F processor.

Quartz crystal Q2 is a 32 768Hz RTC (real-time clock) and is connected to pins 8 and 9.

5.3 Power supply circuit

The power supply circuit of STM32-H407 allows flexible input supply from 6V to 16V direct current. This means a wide range of power supplies, adapters, converters are applicable. The maximum amperage the board can draw is 1A.

The Li-Po battery connector cannot be used to fully power the board. It's function is to give an option to save internal data if the board needs to be relocated. It will keep the RTC alive, for instance.

If you have successfully powered the board the red PWR LED will turn on. Note that it is possible to have the PWR LED on even if there isn't enough power for proper operation of the board and all the peripherals currently connected.

CHAPTER 6 CONNECTORS AND PINOUT

6. Introduction to the chapter

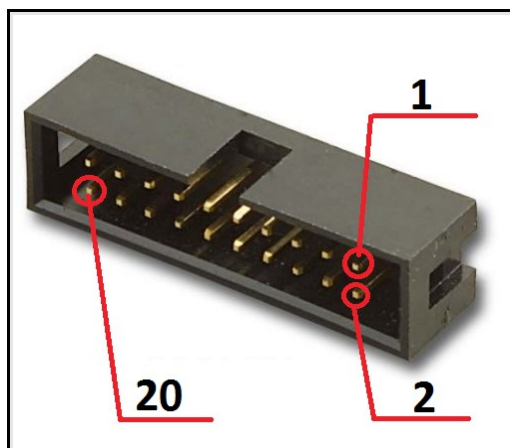
In this chapter are presented the connectors that can be found on the board all together with their pinout and notes about them. Jumpers functions are described. Notes and info on specific peripherals are presented. Notes regarding the interfaces are given.

Note that slashed signals (xxxx/yyyy) in the tables below might mean either multiplexing between signals or port name correspondence on the processor.

6.1 JTAG/SWD debug

The board can be debugged from the 20-pin JTAG connector either by a JTAG or a SWD compatible debugger. Below is the table of the JTAG. This interface can be used with the Olimex's OpenOCD debuggers.

JTAG/SWD interface			
Pin #	Signal Name	Pin #	Signal Name
1	+3.3V	11	-
2	+3.3V	12	GND
3	PB4/TRST	13	PB3/TDO
4	GND	14	GND
5	PA15/TDI	15	PB4/TRST
6	GND	16	GND
7	PA13/TMS	17	-
8	GND	18	GND
9	PA14/TCK	19	+5V_JTAG
10	GND	20	GND

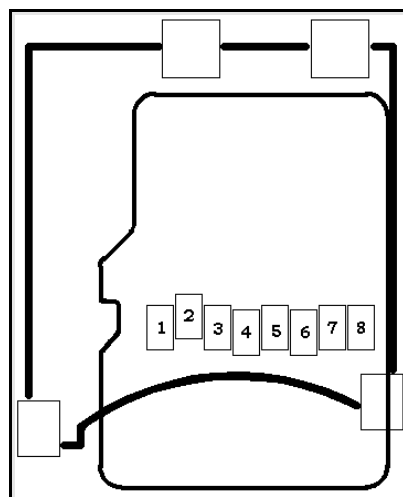


6.2 SD/MMC slot

The microSD card slot is a standard 8pin connector.

We have tested a number of microSD cards on the STM32-H407 boards and all of them worked fine regardless manufacturer or capacity. However, keep in mind that some of the lower quality microSD cards might draw too much current from the slot which might cause power-state problems. If you suspect the microSD card is causing problems please try using another one of better quality for better results.

microSD card connector	
Pin #	Signal Name
1	DAT2/RES
2	CD/DAT3/CS
3	CMD/DI
4	VDD
5	SCL/SCLK
6	VSS
7	DAT0/RES
8	DAT1/RES



Notice that the pad numeration is written at the bottom of STM32-H407 under the microSD card connector.

When removing the card, please make sure that you release it from the connector by pushing and NOT by pulling the card directly (this can damage both the connector and the microSD card).

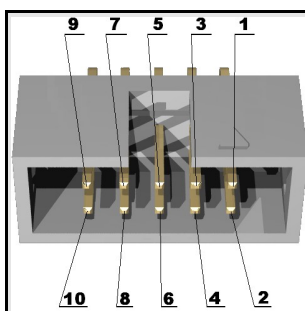
6.3 UEXT module

STM32-H407 board has UEXT connector and can interface Olimex's UEXT modules.

For more information on UEXT please visit:

<http://www.olimex.com/dev/OTHER/UEXT.pdf>

UEXT connector	
Pin #	Signal Name
1	3.3V
2	GND
3	PC6/USART6_TX
4	PC7/USART6_RX



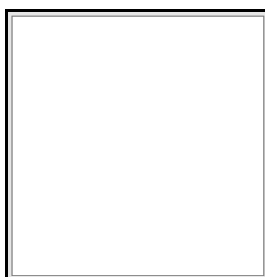
5	PB8/I2C1_SCL
6	PB9/I2C1_SDA
7	PC2/SPI2_MISO
8	PC3/SPI2_MOSI
9	PB10/SPI2_SCK/UART3_TX
10	PG10/UEXT_CS

6.4 USB HOST

The big advantage of having USB hosts available over USB devices is that you can as well use them as masters. A USB host may implement multiple host controllers and each host controller may provide one or more USB ports.

The signals follow the familiar and standard USB host pattern:

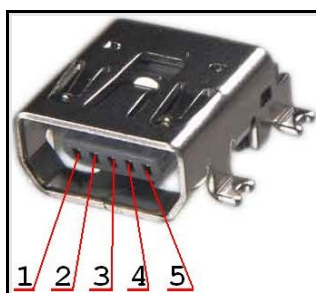
USB 2-level host	
PIN#	SIGNAL NAME
1	+5V_HOST_PWR
2	USB_HOST_D-
3	USB_HOST_D+
4	GND



6.5 USB_OTG

USB On-The-Go, often abbreviated USB OTG, is a specification that allows USB devices such as digital audio players or mobile phones to act as a host allowing a USB flash drive, mouse, or keyboard to be attached and also connecting USB peripherals directly for communication purposes among them.

Pin #	Signal Name
1	+5V_OTG_PWR
2	USB_OTG_D-
3	USB_OTG_D+
4	PB12/OTG_HS_ID
5	GND



6.6 Arduino platform

The Arduino/Maple platform connectors (2x6pin and 2x8pin plastic headers) are not mounted but are included in the package. The reasons for not mounting the headers on the pin holes are two: first you might not need them if you do not wish to experiment with Arduino/Maple software; second there are two rows depending on the shield you might want to use the difference between the two rows is the distance between the two digital rows one is made according to the Arduino shield standard (e.g. you want to mount the row there if using Arduino certified shield), the other one is adjusted properly at 100mil step (e.g. you want to solder the digital pins here if using properly adjusted shields).

The pinhole names are printed near the actual pinhole on the top of the board.

Arduino platform pinholes					
CON1			CON2		
Pin	Signal Name	Processor pin#	Pin	Signal Name	Processor pin#
RST	RST	25	A0	PC0	26
3V3	3.3V	-	A1	PC1	27
5V	5V	-	A2	PB0	46
GND	GND	-	A3	PB1	47
GND	GND	-	A4	PC4	44
VIN	VIN	-	A5	PC5	45

Arduino platform pinholes					
CON3			CON4		
Pin	Signal Name	Processor pin#	Pin	Signal Name	Processor pin#
D0	PA3/USART_RX	37	D8	PA1	35
D1	PA2/USART_TX	36	D9	PB11	70
D2	PG7	92	D10	PA4	40
D3	PG8	93	D11	PA7	43
D4	PG12	127	D12	PA6	42
D5	PG13	128	D13	PA5	41
D6	PG14	129	GND	AGND	31
D7	PG15	132	AREF	AREF	32

6.7 20-pin connectors – PD – PE – PF - PG

The 4 20-pin connectors combine different processor ports and provide very nice GPIO option – you can use them with your breadboarding wires, you can mount headers, you can take measures, etc, etc.

Note that all 4 headers come without connectors (unlike the UEXT or the JTAG) and connectors are not included in the package (unlike the Arduino platform). However they follow the standard 100mil step connectors – not hard to find and mount/solder if needed etc.

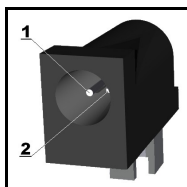
PD				PE			
Pin #	Signal Name	Pin #	Signal Name	Pin #	Signal Name	Pin #	Signal Name
1	+3.3V	11	PD8	1	+3.3V	11	PE8
2	GND	12	PD9	2	GND	12	PE9
3	PD0	13	PD10	3	PE0	13	PE10
4	PD1	14	PD11	4	PE1	14	PE11
5	PD2	15	PD12	5	PE2	15	PE12
6	PD3	16	PD13	6	PE3	16	PE13
7	PD4	17	PD14	7	PE4	17	PE14
8	PD5	18	PD15	8	PE5	18	PE15
9	PD6	19	+5V	9	PE6	19	+5V
10	PD7	20	GND	10	PE7	20	GND

PF				PG			
Pin #	Signal Name	Pin #	Signal Name	Pin #	Signal Name	Pin #	Signal Name
1	+3.3V	11	PF8	1	+3.3V	11	PG8
2	GND	12	PF9	2	GND	12	PG9
3	PF0	13	PF10	3	PG0	13	PG10
4	PF1	14	PF11	4	PG1	14	PG11
5	PF2	15	PF12	5	PG2	15	PG12
6	PF3	16	PF13	6	PG3	16	PG13
7	PF4	17	PF14	7	PG4	17	PG14
8	PF5	18	PF15	8	PG5	18	PG15
9	PF6	19	+5V	9	PG6	19	+5V
10	PF7	20	GND	10	PG7	20	GND

6.8 PWR Jack

The power jack used is the typical 2.5mm one used by Olimex in most of our products. You should provide between 6 and 16 volts @ 1A to the board.

Pin #	Signal Name
1	Power Input
2	GND



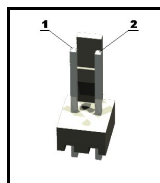
More info about the power supply can be found in chapters 2 and 5 of this manual.

6.9 Battery connector

When using the battery connector keep in mind that it is an energy solution that wouldn't be able to power the board and all the peripherals!

It help keeping information in the processor if you need to transport the board from one power supply to other.

Pin #	Signal Name
1	VBAT
2	GND



The pin names are also written on the bottom of the board in the base of the connector.

6.10 U3BOOT

U3BOOT are 3 pinholes set on USART3 and are named on the bottom – GND, RX, TX3 and notice there are two vias near them which are actually VCC and can be used if connecting U3BOOT. More information about booting over UART can be found in the processor's datasheet.

6.11 Jumper description

Please note some of the jumpers on the board are SMD type. If you feel insecure in your soldering/cutting technique it is better not to try adjusting SMD jumpers.

Also if you feel incapable of removing the PTH jumper with hand better use tweezers. We do.

6.11.1 PWR_SEL

PWR_SEL is important PTH jumper allowing easy switching of input current. If you are powering the board via the PWR_JACK set it to position 1-2 (default → to the edge of the board).

If powering from the JTAG/SWD set the jumper in position 3-4 (middle position).

If powering from the USB-OTG set it in 5-6 position (to the tall capacitor C46)

The default position is 1-2.

6.11.2 B1_1/B1_0 and B0_1/B0_0

B1_1/B1_0 and B0_1/B0_0 are PTH jumpers which can be moved relatively easy.

Notice that these two jumpers must be moved together – they are responsible for the boot mode if bootloader is present. The board can search for bootloader on three places – User Flash Memory, System Memory or the Embedded SRAM.

If B0_0 is closed the board will try to boot from User Flash Memory.

If B0_1 is closed there are two variants depending on the state of B1_1/B1_0 jumper – if B0_1 is closed and B1_0 is closed the board will try to boot from System Memory. If B0_1 is closed and B1_1 is closed bootloader must be located in the Embedded SRAM.

The default positions are B0_0 and B1_0 (Boot from User Flash Memory).

6.11.3 R-T

This is SMD type jumper.

If you close/solder this jumper RST and TRST at the JTAG will be connected.

The default position is open/unsoldered.

6.11.4 3.3V_E

This is SMD type jumper.

Board digital power will be disabled if open/unsoldered

The default position is closed.

6.11.5 AGND_E

This is SMD type jumper.

If open/unsoldered will disable analog ground.

The default position is closed.

6.11.6 AREF_EN

This is SMD type jumper.

If open/unsoldered will disable ADC reference.

The default position is closed.

6.12 Additional hardware components

The components below are mounted on STM32-H407 but are not discussed above. They are listed here for completeness:

Reset button - used for hardware reset of the board

WKUP button – can be used as user button

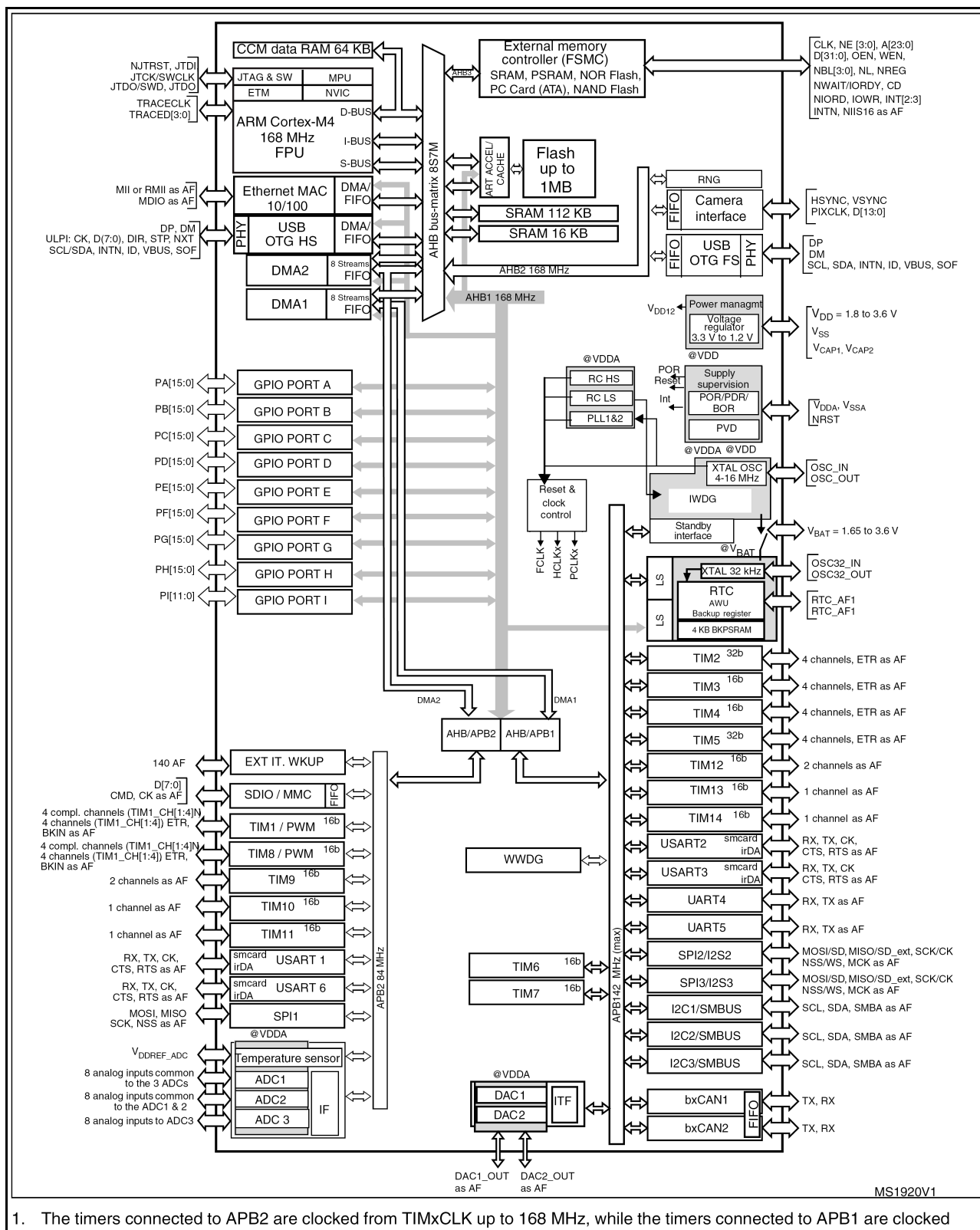
User LED + Power LED

CHAPTER 7 BLOCK DIAGRAM AND MEMORY

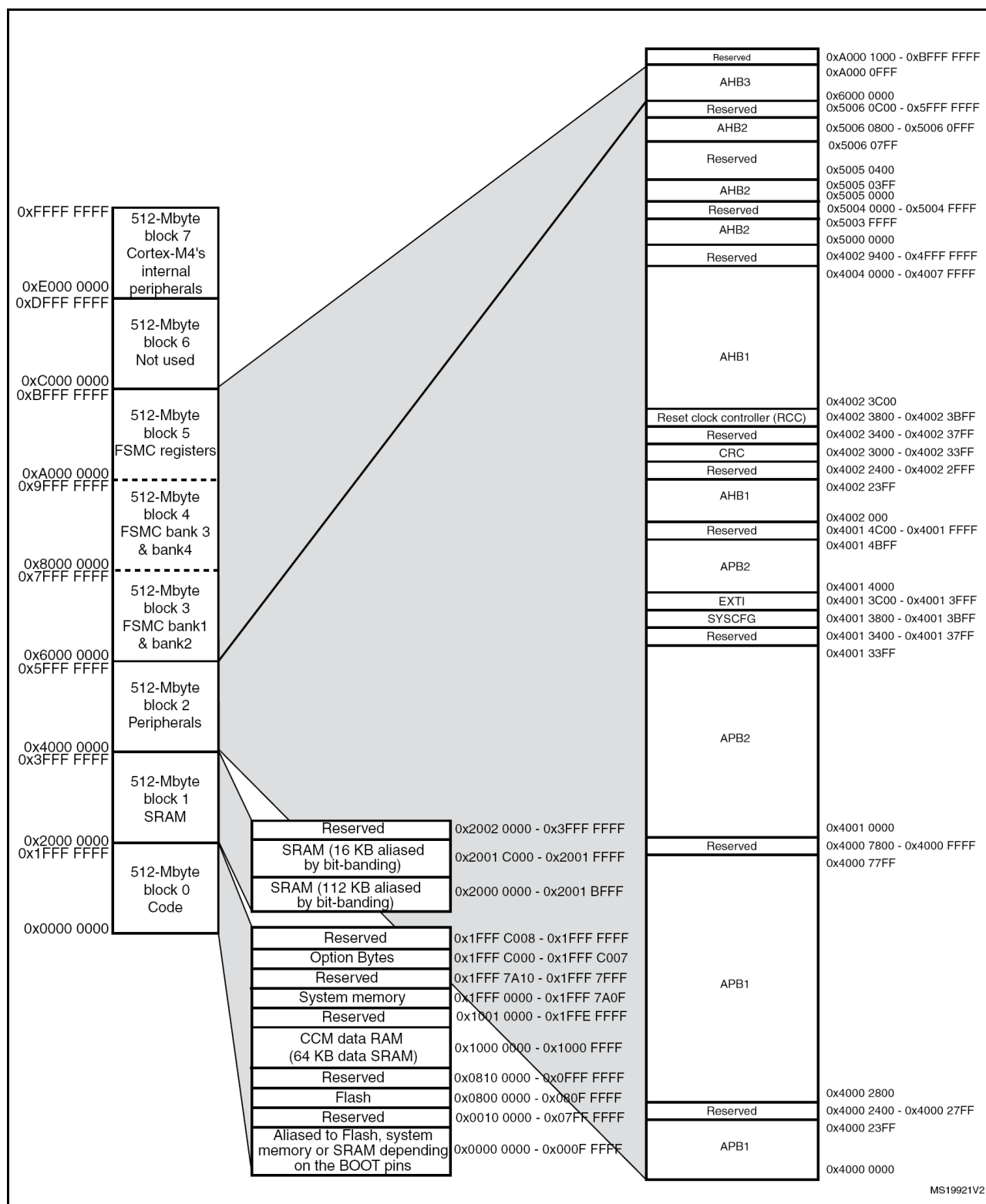
7. Introduction to the chapter

On the next page you can find a memory map for this family of processors. It is strongly recommended to refer to the original datasheet released by STMicroelectronics for one of higher quality.

7.1 Processor family block diagram



7.2 Physical memory map



CHAPTER 8 SCHEMATICS

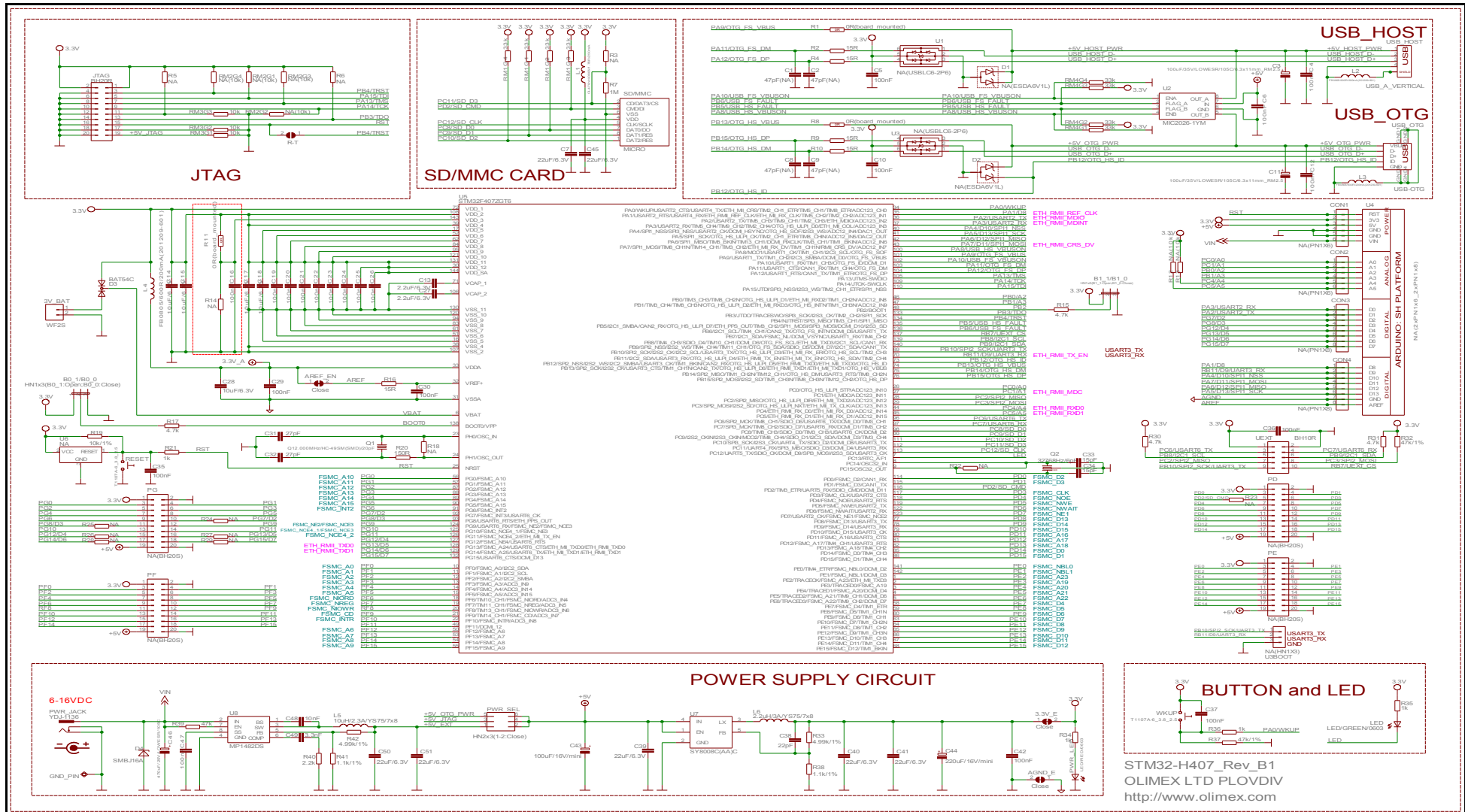
8. Introduction to the chapter

In this chapter are located the schematics describing logically and physically STM32-H407.

8.1 Eagle schematic

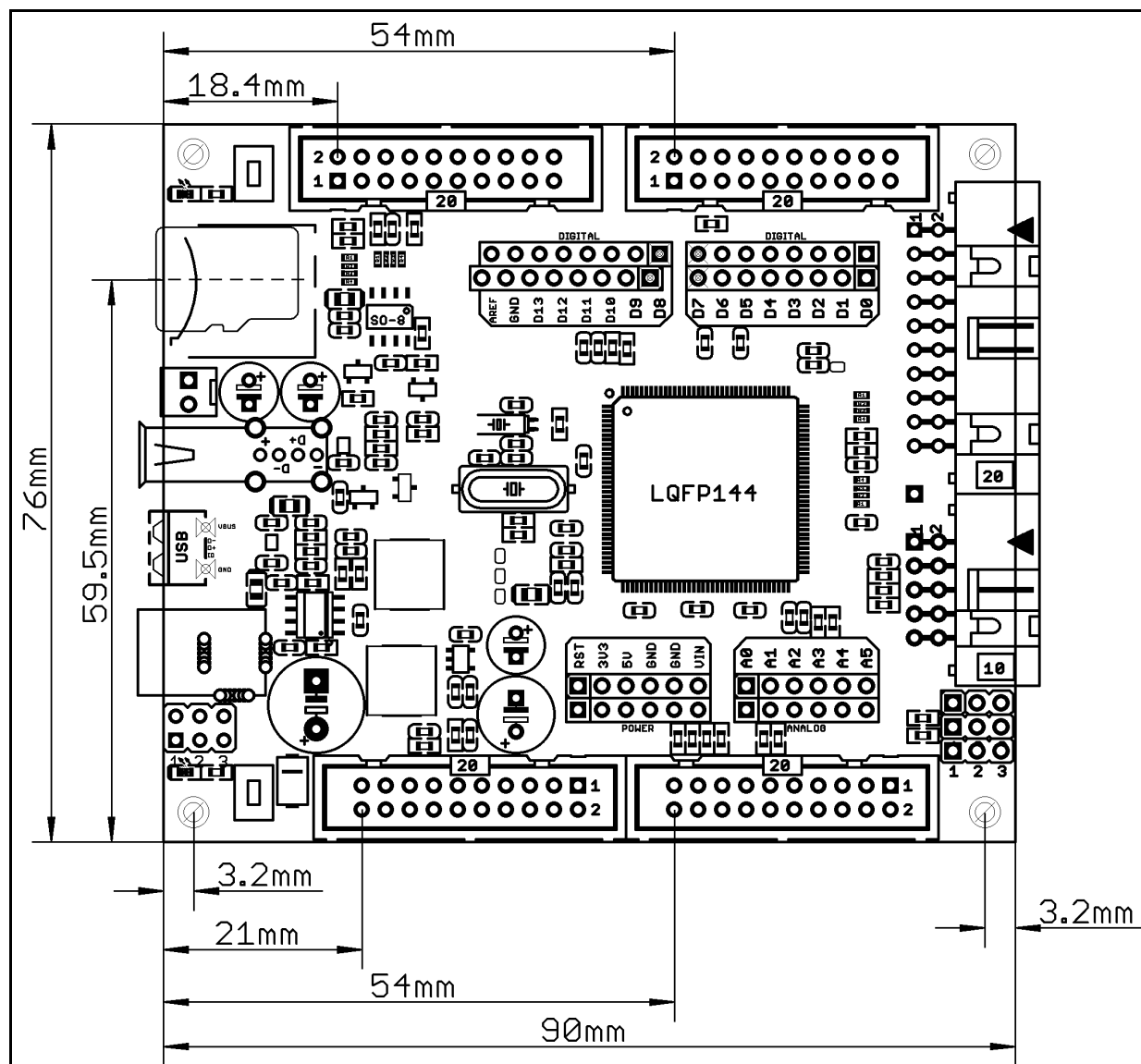
STM32-H407 schematic is visible for reference here. You can also find them on the web page for STM32-H407 at our site: <https://www.olimex.com/dev/stm32-h407.html>. They are located in HARDWARE section.

The EAGLE schematic is situated on the next page for quicker reference.



8.2 Physical dimensions

Note that all dimensions are in millimeters.



The three highest elements on the board in order from the tallest to the shortest are: capacitor C46 – 17.2mm (0.677") over the pcb; USB host connectors – 14.3mm (0.563"); capacitors C11 and C3 – 11.5mm (0.453").

Note that the above measures does not include the PCB.

CHAPTER 9 REVISION HISTORY AND SUPPORT

9. Introduction to the chapter

In this chapter you will find the current and the previous version of the document you are reading. Also the web-page for your device is listed. Be sure to check it after a purchase for the latest available updates and examples.

9.1 Document revision

Revision, Date	Changes	Modified Page#
A, 20.07.12	Initial Creation	All
B, 25.07.12	Page 6 - Added comparison details Page 16 - Table error	6 16

9.1 Board's revision

Revision, Date	Revision Notes
B1, 07.06.12	Initial release

9.3 Useful web links and purchase codes

The web page you can visit for more info on your device is <https://www.olimex.com/dev/stm32-h407.html>.

You can get the latest updates on the software at: <https://github.com/OLIMEX/STM32F4>.

ORDER CODES:

STM32-H407 – the version of the board discussed in this document

STM32-E407 – the version of the board featuring Ethernet

ARM-USB-TINY-H – OpenOCD compatible high-speed debugger/programmer with JTAG interface

ARM-USB-OCD-H – OpenOCD compatible debugger/programmer with JTAG interface, protection buffers and better power supply circuit

SY0612E - power supply adapter 12V/0.5A for STM32-H407 – 220V (European compatibility)

The latest price list can be found at <http://olimex.com/dev/pricelist.html>.

How to order?

You can order to us directly or by any of our distributors.

Check <http://www.olimex.com/> and <http://olimex.com/dev/order.html> for more info.

9.3 Product support

For product support, hardware information and error reports mail to: support@olimex.com. Note that we are primarily a hardware company and our software support is limited.

Please consider reading the paragraph below about the warranty of Olimex products.

Warranty and returns:

Our boards have lifetime warranty against manufacturing defects and components.

During development work it is not unlikely that you can burn your programmer or development board. This is normal, we also do development work and we have damaged A LOT of programmers and boards during our daily job so we know how it works. If our board/programmer has worked fine then stopped, please check if you didn't apply over voltage by mistake, or shorted something in your target board where the programmer was connected etc. Sometimes boards might get damaged by ESD shock voltage or if you spill coffee on them during your work when they are powered.

Please note that warranty do not cover problems caused by improper use, shorts, over-voltages, ESD shock etc.

If the board has warranty label it should be not broken. Broken labels void the warranty, same applies for boards modified by the customer, for instance soldering additional components or removing components - such boards will be not be a subject of our warranty.

If you are positive that the problem is due to manufacturing defect or component you can return the board back to us for inspection.

When we receive the board we will check and if the problem is caused due to our fault and we will repair/replace the faulty hardware free of charge, otherwise we can quote price of the repair.

Note that all shippings back and forth have to be covered by the customer. Before you ship anything back you need to ask for RMA. When you ship back please attach to it your shipping address, phone, e-mail, RMA# and brief description of the problem. All boards should be sent back in antistatic package and well packed to prevent damages during the transport.